

What is claim;

1. An order-receiving system comprising:
  - a user terminal connected to a network, and comprising;
    - an inputting device to input design determining information,
    - an uploading device to upload images for use in a design,
    - a user ordering device to order the design,
    - an order manager terminal connected to the network, and comprising;
      - a receiving device to receive the design orders from the user ordering device,
      - a manager ordering device to order for the design creation work based on the design order,
      - a managing device to manage the design creation work,
      - a displaying device to display to the images for use in the design, and
      - a worker terminal connected to the network, and comprising;
        - a creating device to create designs based on the orders placed for the design creation work.

2. The order-receiving system of claim 1, wherein at the order manager terminal, the images for use in the design can be displayed as a list of thumbnail images.

3. The order-receiving system of claim 1, wherein at the order manager terminal, the images for use in the design can be displayed as original images.

4. The order-receiving system of claim 1, wherein at the order manager terminal, the images for use in the design and the design determining information can be displayed simultaneously.

5. The order-receiving system of claim 1, wherein at the order manager terminal, the images for use in the design can be inspected.

6. The order-receiving system of claim 1, wherein at the order manager terminal, identification marks can be attached to the images for use in the design.

7. The order-receiving system of claim 1, wherein at the order manager terminal, the created design can be revised.

8. The order-receiving system of claim 1, wherein at the order manager terminal has a design distribution screens for distributing the design orders among the workers.

9. The order-receiving system of claim 8, wherein the design distribution screens displays the work status of each of the workers carrying out the design creation work.

10. The order-receiving system of claim 8, wherein the design distribution screens displays the skills of each of the workers carrying out the design creation work.

11. The order-receiving system of claim 8, wherein the skill is determined based on at least one of: correction frequency for created design; average turnaround time for design completion; frequency of late design delivery; design evaluation; and content of user questionnaire.

12. The order-receiving system of claim 8, wherein the user terminal has a user questionnaire screen.

13. The order-receiving system of claim 8, wherein the order manager terminal has a list display screen that displays work status and skill details.

14. The order-receiving system of claim 13, wherein the list display screen displays an alert when correction frequency for created design; average turnover time for design completion; or frequency of late design delivery exceeds a standard.

15. The order-receiving system of claim 8, wherein the order manager terminal distributes the design orders among the workers in accordance with the work status of each of the workers.

16. The order-receiving system of claim 8, wherein the order manager terminal distributes the design orders among the workers in accordance with the skill of each of the workers.

17. The order-receiving system of claim 8, wherein the order manager terminal distributes the design orders among

the workers in accordance with the work status and the skill of each of the workers.

18. The order-receiving system of claim 8, wherein the order manager terminal distributes the design orders among the workers in accordance with the type of design order and/or level of difficulty of the design order.

19. The order-receiving system of claim 1, further comprising:

an issuing device to issue e-mails between the user terminal, the order manager terminal and the worker terminal via the order server, wherein the title of the e-mails issued include at least progress management information and an order number.

20. The order-receiving system of claim 19, wherein the e-mail title includes user name and work completion time, in addition to progress management information and order number.

21. The order-receiving system of claim 20, wherein the work completion time is generated by the clock function of the order server.

22. The order-receiving system of claim 19, wherein at the e-mail manager screen of the order manager terminal, the e-mail title is displayed with the progress management information at the beginning.

23. The order-receiving system of 19, wherein at the e-mail manager screen of the worker terminal, the e-mail title is displayed with the order number at the beginning.

24. The order-receiving system of claim 19, wherein at the e-mail manager screen of the user terminal, the e-mail title is displayed with the progress management information at the beginning.

25. The order-receiving system of claim 19, wherein, when the e-mail is issued, if the destination is the worker terminal, the e-mail is sent with the order number at the beginning of the e-mail title.

26. The order-receiving system of claim 19, wherein, when the e-mail is issued, if the destination is the order manager

terminal, the e-mail is sent with the progress management information at the beginning of the e-mail title.

27. The order-receiving system of claim 19, wherein, when the e-mail is issued, if the destination is the user terminal, the e-mail is sent with the progress management information at the beginning of the e-mail title.

28. The order-receiving system of claim 19, wherein honorific terms for addressing are included in e-mail title being sent to the user terminal.

29. The order-receiving system of claim 19, wherein the progress management information is a symbol.

30. The order-receiving system of claim 19, wherein when a reply to the issued e-mail is received, an alert e-mail is sent to the issuing terminal.

31. The order-receiving system of claim 19, wherein when there is a file attached to the reply to the issued e-mail, an alert e-mail is sent to the issuing terminal.

32. The order-receiving system of claim 1, further comprising:

an issuing device to issue e-mails between the user terminal, the order manager terminal and the worker terminal via the order server, wherein order progress information is included in the title of the issued e-mails and the e-mail titles are extracted by the order progress information.

33. The order-receiving system of claim 32, wherein the order progress information includes the progress management information, the order number and the user name.

34. The order-receiving system of claim 32, wherein by clicking the extracted e-mail, the screen that corresponds to the e-mail title is displayed.

35. The order-receiving system of claim 32, wherein the e-mail title is sorted by the order progress information.

36. The order-receiving system of claim 35, wherein the order progress information includes the progress management information, the order number and the user name.



37. The order-receiving system of claim 35, wherein by clicking the sorted e-mail, the screen that corresponds to the e-mail title is displayed.

38. An order-receiving method comprising steps of:  
inputting design determining information to a user terminal that connected to a network,  
uploading images for use in the design,  
ordering the design from a user terminal;  
receiving the design orders by an order manager terminal that connected to the network,  
placing orders for the design creation work based on the design orders,  
managing the design creation work based on the design orders,  
displaying the image for use in the design at an order manager terminal that connected to the network, and  
creating the design based on the order placed for the design creation work at a worker terminal.

39. The order-receiving method of claim 38, wherein the images for use in the design can be displayed as a list of thumbnail images.

40. The order-receiving method of claim 38, wherein the images for use in the design can be displayed as original images.

41. The order-receiving method of claim 38, wherein the images for use in design and the design determining information can be displayed simultaneously.

42. The order-receiving method of claim 38, wherein the images for use in the design can be inspected.

43. The order-receiving method of claim 38, wherein identification marks can be attached to the images for use in the design.

44. The order-receiving method of claim 38, wherein the created design is revised.

45. The order-receiving method of claim 38, further comprising step of:

distributing the design orders at the order manager terminal, and

displaying the distribution of design orders among the workers.

46. The order-receiving method of claim 45, wherein the work status for each of the workers who carry out the design creation work is displayed.

47. The order-receiving method of claim 45, wherein the skill of each of the workers who carry out the design creation work is displayed.

48. The order-receiving method of claim 45, wherein the skill is determined based on at least one of: correction frequency of created design; average turnaround time for design completion; frequency of late design delivery; design evaluation; and content of user questionnaire.

49. The order-receiving method of claim 45, wherein the user answers a questionnaire at the user questionnaire screen of user terminal.

50. The order-receiving method of claim 45, wherein the descriptions of work status and skill are displayed on the list display screen of the order manager terminal.

51. The order-receiving method of claim 50, wherein an alert is displayed at the list display screen when correction frequency of created design; average turnaround time for design completion; or frequency of late design delivery exceeds a standard.

52. The order-receiving method of claim 45, wherein the design orders are distributed among the workers in accordance with the work status of each of the workers.

53. The order-receiving method of claim 45, wherein the design orders are distributed among the workers in accordance with the skill of each of the workers.

54. The order-receiving method of claim 45, wherein the design orders are distributed among the workers in accordance with the work status and the skill of each of the workers.

55. The order-receiving method of claim 45, wherein the design orders are distributed among the workers in accordance with the type of design order and/or level of difficulty of the design order.

56. The order-receiving method of claim 38, further comprising step of:

issuing e-mail between the user terminal, the order manager terminal and the worker terminal via the order server, and the title of the issued e-mails include at least progress management information and order number.

57. The order-receiving method of claim 56, wherein the e-mail title includes the user name and the work completion time, in addition to the progress management information and the order number.

58. The order-receiving method of claim 57, wherein the work completion time is generated by the clock function of the order server.

59. The order-receiving method of claim 56, wherein at the e-mail manager screen of the order manager terminal, the e-

mail title is displayed with the progress management information at the beginning.

60. The order-receiving method of claim 56, wherein at the e-mail manager screen of the worker terminal, the e-mail title is displayed with the order number at the beginning.

61. The order-receiving method of claim 56, wherein at the e-mail manager screen of the user terminal, the e-mail title is displayed with the progress management information at the beginning.

62. The order-receiving method of claim 56, wherein when the e-mail is issued, if the destination is the worker terminal, the e-mail is sent with the order number at the beginning of the e-mail title.

63. The order-receiving method of claim 56, wherein when the e-mail is issued, if the destination is the order manager terminal, the e-mail is sent with the progress management information at the beginning of the e-mail title.

64. The order-receiving method of claim 56, wherein when the e-mail is issued, if the destination is the user terminal, the e-mail is sent with the progress management information at the beginning of the e-mail title.

65. The order-receiving method of claim 56, wherein honorific address terms are included in e-mail title being sent to the user terminal

66. The order-receiving method of claim 56, wherein the progress management information is a symbol.

67. The order-receiving method of claim 56, wherein when a reply to the issued e-mail is received, an alert e-mail is sent to the issuing terminal.

68. The order-receiving method of claim 56, wherein when there is file attached to the reply to the issued e-mail, an alert e-mail is sent to the issuing terminal.

69. The order-receiving method of claim 38, further comprising step of:

issuing e-mails between the user terminal, the order manager terminal and the worker terminal via the order server, wherein order progress information is included in the title of the issued e-mails and the e-mail titles are extracted by the order progress information.

70. The order-receiving method of claim 69, wherein the order progress information includes the progress management information, the order number and the user name.

71. The order-receiving method of claim 69, wherein by clicking the extracted e-mail, the screen that corresponds to the e-mail title is displayed.

72. The order-receiving method of claim 38, wherein the title of the e-mails issued include the order progress information, and the e-mail titles are sorted by order progress information.

73. The order-receiving method of claim 72, wherein the order progress information includes the progress management information, the order number and the user name.



74. The order-receiving method of claim 72, wherein by clicking the sorted e-mail, the screen that corresponds to the e-mail title is displayed.